



WESTMAN



Connect | Watch | Enjoy
YOUR STREAMING HOME



WCG
Connect

TV

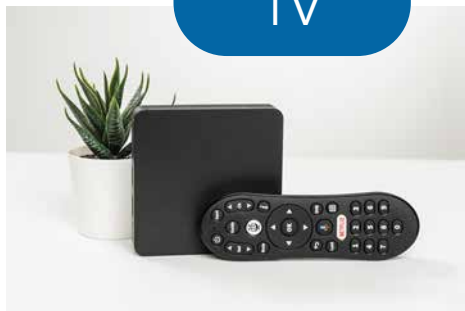


Get to know your WCG Connect TV



Welcome

Welcome to your WCG Connect TV experience, designed to simplify your life and make accessing entertainment easier than ever. Get ready to discover a smarter way to watch TV.

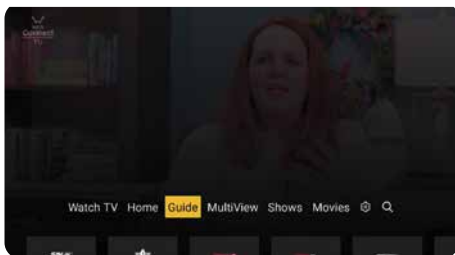


In this guide, we'll walk you through some of the great features you can now enjoy, from watching multiple shows at once to getting personalized recommendations tailored just for you. You can also quickly jump straight to shows and movies in third-party streaming apps such as Netflix, and Disney+, thanks to direct links that take you right to the content.

Kick back and relax with the ultimate viewing experience and entertainment options that will exceed your expectations.

WCG Connect TV Main Screen

The Main Screen is your starting point on WCG Connect TV. From here, you can easily move between your guide, shows, movies, apps, and more.

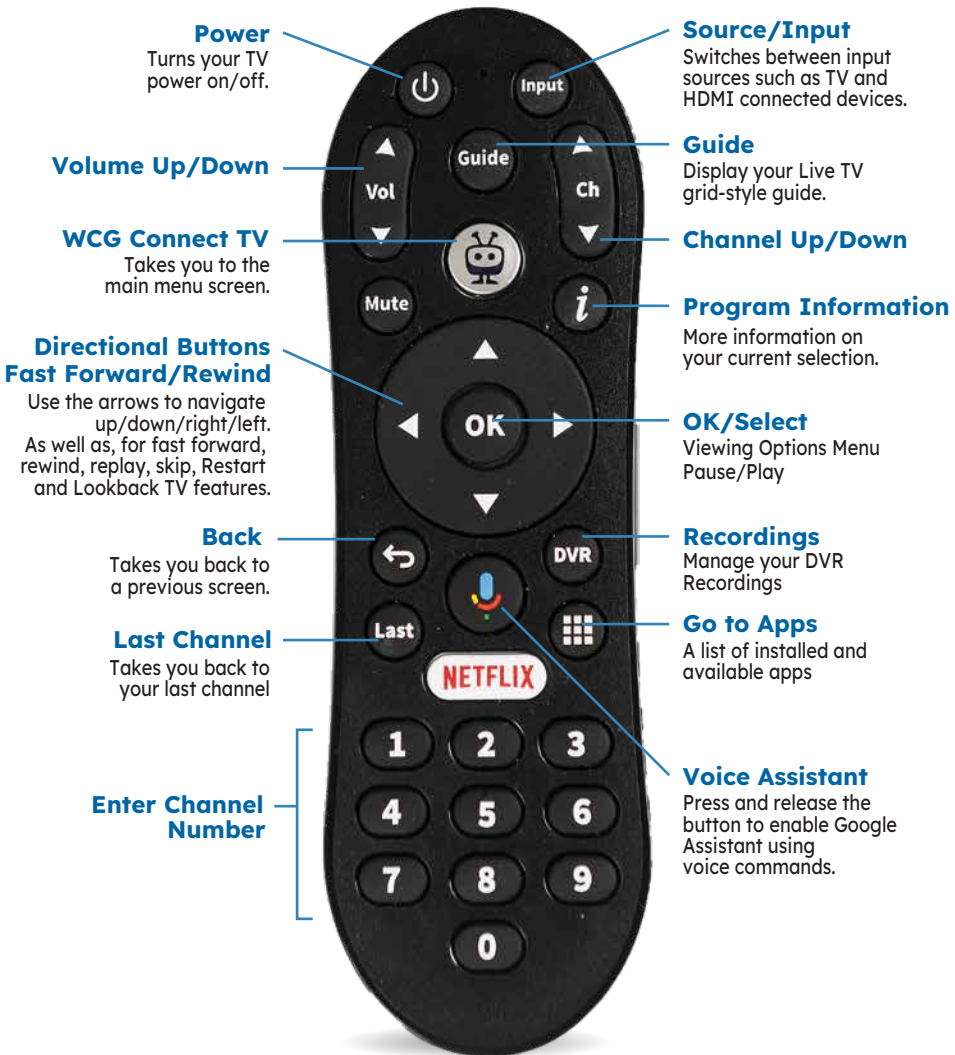


The WCG Connect TV button on your remote is your home base - press it anytime to return to the Main Screen.

Your WCG Connect TV Remote

Take control of the complete streaming TV experience.

The remote control (“remote”) is used to navigate the User Interface (“UI”) screens and menus, and to configure and control features and functions.



To quickly scroll through the Live TV Guide, press and hold the up or down navigation arrow. After a moment, the channels will scroll in ultra-fast speed.

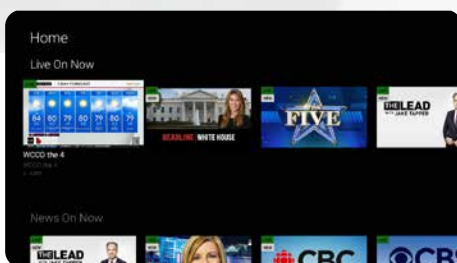


FEATURES



Home

My WCG Connect TV Home, gives you a simple, poster-style layout that's personalized for the profile you're using. Instead of scrolling through the full guide, you'll see sections such as *Live On Now*, *Sports Events On Now*, *Recommended Shows*, *Recommended Movies*, *Recordings*, and more. It's an easy way to quickly find content you'll enjoy.



Multiview

Multiview lets you watch up to four live channels at once in a 2x2 grid. Channels are pulled from your recently watched list, and you can highlight a tile to hear its audio or press "OK" to switch that channel to full screen.



Note: A channel must be watched for at least 15 seconds before it appears in Multiview.



The WCG Connect TV Home opens a menu of personalized options, all while your show keeps playing in the background.

Primary Features

Recordings

Capture multiple shows and series at once and enjoy the freedom to watch them anytime.

Press the “DVR” button on your remote or select your profile icon from the menu bar to view your saved shows, scheduled recordings, and storage space.

You can record a show or movie from the Live TV Guide by pressing “OK” to open the channel program options menu, choose “Record”, then select whether to save just the episode or the full series.



If you are watching a live show and want to record it, press “OK” to select the show, press “OK” again to display the options, and then select “Record”.

Live TV Controls

Take control of live programming with these flexible options:

Restart

With WCG Connect TV, restarting a live show is easier than ever. Simply select a live program from the guide or on-screen listing. If the channel supports restart, you'll see the option: “Play from the beginning.” Select “Yes” and the show will automatically start from the beginning.

Replay

1. Scroll left in your grid-style guide using your WCG Connect TV remote until you see “Replay” or the replay screen.
2. Browse the poster art of previously played shows on that channel until you find the one you want. You can also scroll up or down for other channels.
3. Select the show once to open options, then press “Play” to watch from the beginning of the program.

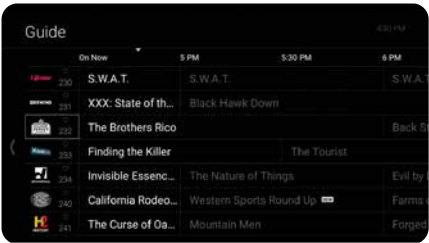
Pause

Press the “OK” button on your remote to open the Live TV controls. Press “OK” again and the program will pause. Press “OK” again to play, or scroll left or right in the live TV controls to access other options like “Record” or “Info”.

Guide Features

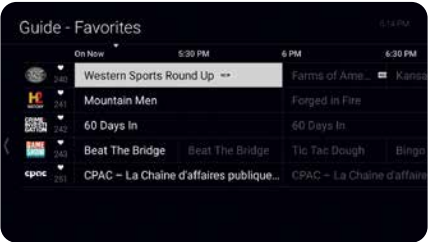
Live TV Guide

From the Menu Bar, select "Guide" to display your guide listings. The grid-style TV guide displays channel numbers, show titles, and the network making it easy to find your favourite TV show.



Guide Favourites ♥

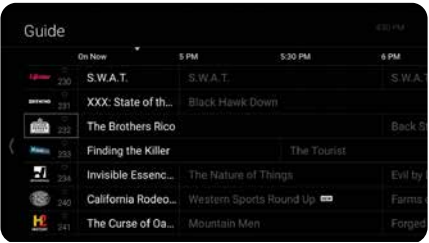
You now have the option to heart your favourite channels and view only those in your guide. To do this, scroll left on your desired channel until the channel number is highlighted, then press "OK" to heart it. Once you have selected your favourites, scroll left again and choose Favourites to display only the channels you have marked.



Only see the channels you want, all in one place!

Guide Filters

Guide Filters let you narrow your Live Guide to show only certain types of programs, such as Sports, News, Movies, Kids, and more. To use them, press left twice while in the Live Guide to open the side panel, scroll down to "Filters", then choose your preferred category.



To quickly scroll through the Live TV Guide, press and hold the up or down navigation arrow. After a moment, the channels will scroll in ultra-fast speed.

Search

Search programming from the WCG Connect TV app by selecting the “Search” icon in the Main Menu Bar or by pressing the “Google Voice Assistant” button on your remote. Enter text using the keyboard and remote, or use voice to look for shows, movies, or live TV, then select “OK”. Results will appear automatically as you type.

Google Voice
Assistant



Google Voice Assistant

To control your WCG Connect TV box with your voice, the Google Assistant will already be setup during the initial install of your WCG Connect TV box. To access your Google Assistant press the  button (once) in the centre of your remote and wait for the prompt to appear at the bottom left-hand side.

 Hi, how can I help?



Have more than one WCG Connect TV box?
You can start watching or recording
on one TV and pick it up on another.
Everything stays connected to your profile!

Creating a New Profile

Personalize your TV experience with individual profiles for each household member.

1. From the Menu Bar, scroll to the “Settings” icon and select it.
2. In the settings screen, scroll down and choose “Manage Profiles.”

3. Select “Add a New Profile.”

4. Enter the profile name and choose an image or avatar.

5. Click “Save” to finish.

You can create up to 5 unique profiles - each with its own preferences, recommendations, and parental controls.



Set up a profile for each family member so everyone sees content tailored just for them.

Google Cast

Cast to your TV

Your WCG Connect TV has built-in casting, making it easy to share what is on your device right onto the big screen. Cast photos, videos, music, and more without any extra equipment.

Parental Controls

When turned on, the restrictions apply to all profiles on the account. If someone tries to watch something that exceeds the set limits, they'll be prompted to enter the Master PIN to continue. It's a simple way to make sure that younger viewers only see content that's right for them.

Enable Parental Controls

1. From the Menu Bar select “Settings”.
2. Then select “Parental Controls”.
3. Enter the master PIN number.
4. Your new PIN has been set.

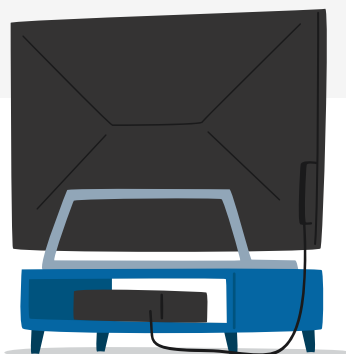
Your Apps



Manage Your Apps



Your WCG Connect TV comes with popular apps such as Prime Video, Apple TV, and YouTube already installed. Simply press the “Apps Grid” button on your remote to open and access them.



Westman GO Apps

With Westman GO Apps, you can stream your subscribed channels anywhere, anytime - on WCG Connect TV or on the go. You must be subscribed to the channel in order to view its app.

To get signed in and started (and to see which apps you're subscribed to), go to watchTVeverywhere.ca. To learn more and see all available apps, visit westmancom.com/go-apps.



Westman GO Apps require a channel subscription to use, whether on WCG Connect TV or on the go.

Note: GO App offerings vary by community. All apps require a subscription to the linear TV channel and is restricted to viewing in Canada only. This is set by the network. If data is being used for connection, data fees may apply. Programs are not downloadable to your device. They are only available to be streamed over an Internet connection. A separate subscription to other streaming service apps may be required to view content within those apps. Some of the GO Apps may not be available to download on your WCG Connect TV set-top box. These can still be accessed on other devices. GO Apps are available for PC, Mac, iOS and Android devices. Other restrictions may apply. WCG Connect TV experience is subject to change and updates.



TiVo+ and Plex give you hundreds of free channels with no extra sign-up required. It is included with your WCG Connect TV subscription, and you'll find TiVo+ channels at the end of your guide.

Super Search

Super Search brings together TV shows and movies from across everything on WCG Connect TV, including live TV, on-demand content, TiVo+ channels, and streaming apps such as Netflix or Disney+. With one universal search and personalized recommendations, it makes finding and watching your favourites simple, without the need to jump between apps.





Need More Assistance?

Here's how you can always find answers:

westmancom.com/support

and search WCG Connect TV FAQs

FOR TECHNICAL ASSISTANCE, PLEASE CALL

204.725.4300 or toll free **1.800.665.3337**

Notes:

WCG Connect TV service subject to availability. Please contact Westman Communications Group for details. Actual recording capacity may vary based on television signal source and content. Internet connection required for receipt of third-party services. Availability of third-party content subject to change and additional fees may apply. WCG Connect TV service requires a subscription to WCG Connect Internet services.

Access to some interactive features may be limited by a third-party. Availability and quantity of apps are not guaranteed and are subject to change. Some apps may enable you to access or otherwise use third-party products and services, and apps may contain links to third-party websites. Such third-parties have their own agreements and policies that govern their collection, use, and disclosure of information. Other restrictions apply.

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